

Grievance Redresses Mechanism at INCOIS

INCOIS has both external and internal administrative mechanism for redressing the grievances from general public and employs. Centralized Public Grievance Redress And Monitoring System (CPGRAMS) is an online (<https://pgportal.gov.in/>) web-enabled system developed by NIC, in association with Directorate of Public Grievances (DPG) and Department of Administrative Reforms and Public Grievances (DARPG). CPGRAMS is the platform based on web technology which primarily aims to enable submission of grievances by the aggrieved citizens from anywhere and anytime (24x7) basis to Ministries/Departments/Organisations who scrutinize and take action for speedy and favorable redress of these grievances. Tracking grievances is also facilitated on this portal through the system generated unique registration number. INCOIS employs can approach Grievance Officer for settlement of their grievances. The Public Grievance Officer, INCOIS report to the Central Grievance Officer, Ministry of Earth Sciences, New Delhi.

The address of Public Grievance Officer at INCOIS

Dr. Balakrishnan Nair
Public Grievance Officer
INCOIS, Ocean Valley, Pragathi Nagar (PO)
Nizampet (BO), Hyderabad-500091
Mobile: 940191659
Email :bala@incois.gov.in

Details of Grievance Received and redressed during 2020-21

(The information is also available in DARPG)

April 2020

Received no grievance during the month. No grievance is pending for disposal

May 2020

Received no grievance during the month. No grievance is pending for disposal

June 2020

Received no grievance during the month. No grievance is pending for disposal.

July 2020

Received no grievance during the month. No grievance is pending for disposal

August 2020

Received no grievance during the month. No grievance is pending for disposal

September 2020

Received 1 grievance during this month.

October 2020

Received 1 grievance during this month.

November 2020

No grievance received during this month. One grievance is pending.

December 2020

No grievance received during this month. One grievance is pending.

January 2021:

Two grievances received during this month. Two grievances are pending.

February 2021

Two grievances disposed during this month. No grievances are pending.

March 2021

No grievances received during this month and no grievances are pending.

In 2020-2021 total 4 graveness received and all are disposed nothing is pending.